2013 ANNUAL SUSTAINABLE FOOD REPORT

PROGRAM AND DATA UPDATE











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1. OVERVIEW

At UC Santa Barbara, the working area for food is divided into two groups: Housing & Residential Services Dining (H&RS) and the University Center (UCen). These areas cover food production on the entire campus.

2. HOUSING & RESIDENTIAL SERVICES – DINING SERVICES

A. MISSION

To create a regional closed loop food system that includes criteria for all purchasing, food preparation and service, presentation, cleaning and waste disposal, equipment and supplies, facility design, and renovation and utilities.

B. BACKGROUND

H&RS Dining Services aims to provide a variety of healthy and sustainable food for the campus community, including students, staff, faculty, and guests. Dining Services promotes the academic mission of University of California, Santa Barbara (UCSB) and creates a sense of community through support services and developmental programs. We strive to:

- Protect, preserve, and regenerate our environmental resources for the future.
- Provide the highest quality healthy and nutritious food without additives, pesticides, or preservatives.
- Reduce food and waste generation.
- Use waste products to generate other sources of energy.
- Reduce use of energy sources: gas, electricity, water.
- Reduce transportation of goods, thus reducing greenhouse gas emissions

	Overview of Residential Dining Services (RDS)
Self Operat	ed
\$16 million	operating budget
\$6 million i	aw food budget
Facilities in	clude: Four Dining Commons, Concessions and Special Event Catering
2.5 million	meals served annually
10,000 mea	als served per day
185 career	employees
600 + stude	ent employees

3. SUSTAINABLE FOOD PROCUREMENT

UCSB Residential Dining Services is taking strides to protect, preserve and regenerate our environmental resources by practicing "earth-friendly" dining, and helping UCSB on its way to becoming a sustainable community. It is our hope that these initiatives will have a positive impact on our local environment and will make a difference in the lives of those who pass through our doors year after year.



A. UCOP GOAL: PROCURE 20% SUSTAINABLE FOOD PRODUCTS BY 2020

UCSB Residential Dining Services had already successfully met and exceeded this goal during the 2010-2011 academic year. Even with the accomplishment of this goal, Residential Dining Services continues to make strategic sustainable food purchases a priority every year.

The 2012-2013 sustainable food procurement assessment calculated 38% sustainable food purchases, over \$2 million calculated from \$6 million in purchases. This is the second year that our reporting period was based on a full fiscal year analysis of all food purchases as opposed to previous years which analyzed one week of food purchases and extrapolated that out to the full year. In past years, Residential Dining Services reported the following sustainable food purchase percentages:

Percent Sustainable Food Purchases 2009-2010	Percent Sustainable Food Purchases 2010-2011	Percent Sustainable Food Purchases 2011-2012	Percent Sustainable Food Purchases 2012-2013	% Change (past year)
23% Sustainable	24% Sustainable	38% Sustainable	38% Sustainable	0%
Purchases: Analyzed	Purchases: Analyzed	Purchases: Analyzed	Purchases: Analyzed	
1 week of food	1 week of food	1 year of food	1 year of food	
purchases	purchases	purchases	purchases	

B. RESIDENTIAL DINING SERVICES SUSTAINABLE FOOD PURCHASES

UCSB Residential Dining Services utilizes the criteria listed by the University of California within the Sustainable Foodservices Policy guidelines to determine the percentage of sustainable food purchases made each year. If a food product met any of the Sustainable Foodservice Policy guidelines (below) the food products are considered sustainable. Criteria include:

Criteria					
Locally Grown*	Locally Raised, Handled, and Distributed				
Fair Trade Certified	Domestic Fair Trade Certified				
Shade-Grown or Bird Friendly Coffee	Food Alliance Certified				
Rainforest Alliance Certified	Marine Stewardship Council				
USDA Organic	Seafood Watch Guide "Best Choices" or "Good Alternatives"				
AGA Grass-fed or Grass-finished/100% Grassfed	Farm/business is a cooperative or has profit sharing with all employees				
American Humane Certified	Farm/business social responsibility policy includes (1) union or prevailing wages, (2) transportation and/or housing support, and (3) health care benefits				
Protected Harvest Certified	Other practices or certified processes as determined by the campus and brought to the Sustainable Foodservices Working Group for review and possible addition in future policy updates.				
Animal Welfare Approved	Global Animal Partnership (steps III, IV, V)				
Cage Free	Certified Humane Raised & Handled				

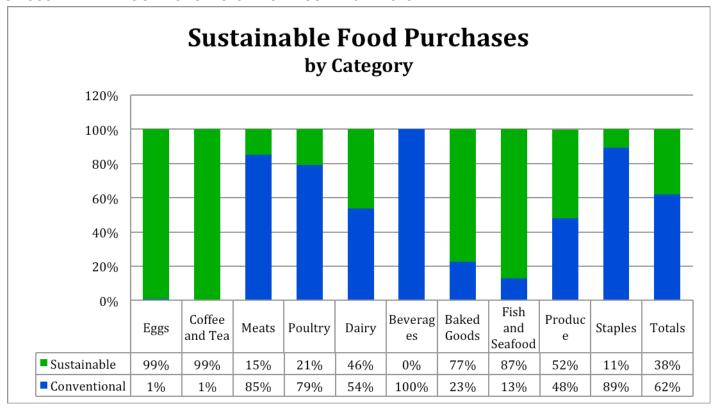
The analysis process to determine our sustainable food purchases is conducted by a team of UC Santa Barbara staff members and takes many hours to compile. We continue to work very closely with our vendors to obtain the most accurate and current data.

A spreadsheet is used to track the data and food purchases are distributed into specific food categories (below). This year we adjusted the spreadsheet to include all the Sustainable Foodservice Policy guidelines allowing our team to denote why an item was sustainable and what criteria it specifically met. This has improved reporting and helped us gain better understanding of where most of our sustainable products are coming from (i.e. local or organic).



Some of the challenges we encounter continue to be around local and locally raised, handled and distributed product categories. Even though we have strong relationships with our vendors, some vendors are unable to obtain the necessary information we need to determine if a product is sustainable or conventional.

C. SUSTAINABLE FOOD PURCHASES BY CATEGORY 2012-2013



^{*} Note UCSB RDS defines local as 150 miles from campus for all produce, and all other products are determined using 250 miles

D. SUSTAINABLE FOOD PURCHASES BY CATEGORY 2011-2012 VS. 2012-2013

The following table illustrates the percent sustainable foods purchased in each food category and the percent change between 2011-2012 and 2012-2103 reporting years.

Food Category	2011-2012	2012-2013	% Change
Egg	100%	99%	-1%
Coffee Tea	78%	99%	26.9%
Meat	4%	15%	275%
Poultry	0.23%	21%	9030.4%
Dairy	37%	46%	24.3%
Beverage	0%	0%	0%
Baked Good	89%	77%	-13.5%
Fish and Seafood	86%	87%	1.1%
Produce	79%	52%	-34.2%
Staples	16%	11%	-31.3%



As seen by the table above we procured our sustainable food products differently this year. This is due to implementation of new sustainable foods product purchases including: Organic Milk, Organic Tea, and Organic Salad Dressing, with more programs listed below. One of the more substantial areas to change includes our sustainable produce. While last year 79% of our produce purchased was sustainable, this year it decreased to 52%, but with the implementation of other sustainable food programs, we were able to remain at a stable rate of 38% sustainable food.

E. SUSTAINABLE FOOD PURCHASES BY CRITERIA

This year changes were made to our reporting spreadsheet that allow us to illustrate and gain better understanding of what criteria our sustainable food falls under. The following table shows the percent of sustainable food purchased by using Foodservice Policy criteria.

Sustainable by Criteria	2012-2013
Locally Grown (150 miles) *Produce Only	8.2%
Locally Grown (250 miles)	2%
Locally Raised/Handled/ Distributed	11%
Cage- Free	6.7%
Certified Humane Raised & Handled	4.9%
Fair Trade Certified	1.4%
USDA Organic	9.6%
Seafood Watch Guide "Best Choices" or "Good Alternatives	3.1%
100% Grassfed	1.1%

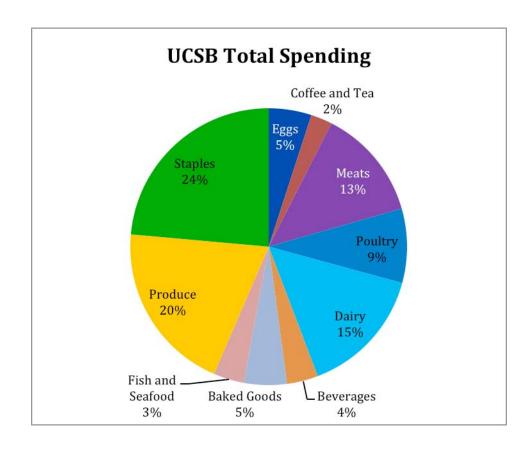
^{*} We only included criteria that we purchase sustainable foods in. You might notice that the 2012-2013 sustainable food percentage is greater than 38%. This is due to the fact that some products meet multiple criteria and are counted in both categories.



F. EXCEL TRACKING DOCUMENT -SAMPLE TEMPLATE FOR TRACKING SUSTAINABLE FOOD

	e Sustainability Re	1	_	tal			Total Sustainable						
Rec. Date: 6/1/	2012 - 5/31/2013		Ş	1,196,585.56		,213.45	\$ 618,888.96						
				100.0%		48.24%	51.72%						
Items	565												
Item ID	▼ Item Name	√i Vendor		Cost 🔻	Conventi	ional 🔻	Sustainable 🔻	Note	Locally Grown, Processed,	150 Mile v	Local + Sustainab	250 Mile 🔻	USDA
1007	Apples Fuji 100 ct	Berry Man, Inc	\$	99.00	\$	99.00		Washington State					
1008	Apples Fuji 125 ct	Berry Man, Inc	\$	18,801.95	\$ 18,	,801.95		Washington State					
1017	Apples Gala 125s	Berry Man, Inc	\$	4,081.45	\$ 4,	,081.45		Washington State					
1020	Apples Golden 100 ct	Berry Man, Inc	\$	722.60	\$	722.60		Washington State					
, 51577	Apples Golden Delicious 150 Ct	Berry Man, Inc	\$	45.25	\$	45.25		Washington State					
, 51576	Apples Granny Smith 150ct	Berry Man, Inc	\$	269.50	\$	269.50		Washington State					
1030	Apples Granny Smth 100ct	Berry Man, Inc	\$	4,029.50	\$ 4,	,029.50		Washington State					
1038	Apples Granny Smth 125ct	Berry Man, Inc	\$	19,949.95	\$ 19,	,949.95		Washington State					
1045	Apples McIntosh 88 Ct	Berry Man, Inc	\$	14.50	\$	14.50		Washington State					
1055	Apples Red Delicious 100 ct	Berry Man, Inc	\$	178.85	\$	178.85		Washington State					
1056	Apples Red Delicious 125 ct	Berry Man, Inc	\$	9,924.00	\$ 9,	,924.00		Washington State					
51606	Apples Red Delicious 150 ct	Berry Man, Inc	\$	69.00	\$	69.00		Washington State					
1057	Apples Red Delicious 163's	Berry Man, Inc	\$	766.00	\$	766.00		Washington State					
0053100000	Apples Rome Beauty 88 Ct	Berry Man, Inc	\$	24.20	\$	24.20		Washington State					
7085	Apricots Dried	Berry Man, Inc	\$	178.85			\$ 178.85	Bakersfield	x			\$ 178.85	
apricdried	Apricots, Dried	Harvest SB	\$	264.00			\$ 264.00	Hanford	x			\$ 264.00	
2005X	Artichoke (each)	Berry Man, Inc	\$	5.20			\$ 5.20	Castroville, CA:229	x			\$ 5.20	
2020X	Asparagus Fresh (Pound)	Berry Man, Inc	\$	49.25	\$	49.25		Mexcio					

G. TOTAL SPEND CATEGORIES 2012-2013

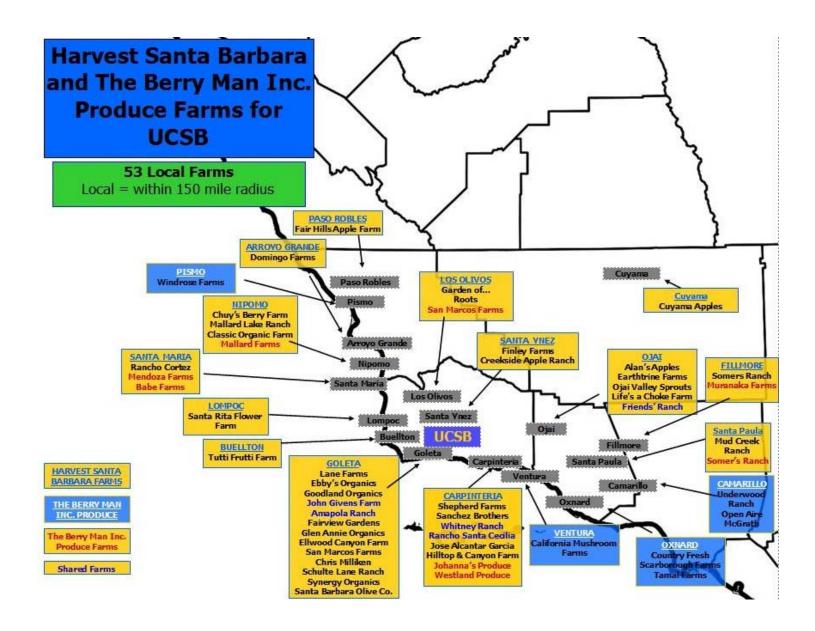




H. PRODUCE PURCHASES

This year we calculated that 52% of our total produce purchases are grown and distributed within 250 miles of campus, and 41% within 150 miles of campus. We like to provide two local mile distances since some reporting organizations including STARS defines local as 250 miles. Internally, we define local produce as 150 miles. Additionally, we were able to purchase 15% organic produce this year.

The image below illustrates our commitment to local sustainable produce. This year we purchased from 53 local sustainable farms (grown organically and/or without sprays or pesticides) that are within 150 miles of campus. This is a 17% increase from last year.





NOTABLE SUSTAINABLE FOOD PURCHASES 2012-2013:

Our commitment to our customers can be seen through our menu items and offerings made from scratch with fresh, natural and seasonal ingredients, with minimal additives, processing and pesticide use. Our dedication to wellness, including personal and environmental, includes offering a large variety of healthy and sustainable food choices. The following are some of the daily offerings from the dining commons that were implemented in 2012-2013 academic year:

- All dining commons offer Certified Organic Milk from Straus Family Farm. The creamery was founded in 1994 and is family owned and operated, dedicated to making the highest quality and minimally processed organic dairy products.
- Every Thursday, all dining commons offer Local Grass Fed Burgers from Dey Dey's Best Beef Ever. Dey Dey's Best Beef Ever farms manage over 220 acres in the Santa Rita Hills 45 miles North of Santa Barbara. The ranch has well water allowing the cows to graze on a variety of grasses year-round, providing a beef product that is 100% grass fed. Additionally, we are also in the process of creating a Request for Proposal (RFP) for this vendor.
- Cage-Free Chicken Breasts are offered in select dishes. Our Cage Free Chicken Breasts come from HarvestLand where the chickens are humanely raised and cage free. Additionally, the feed is all vegetarian and no antibiotics are ever used.
- <u>California Grown Olive Oil</u> is offered in all dining commons. The California grown Corto Olive Co. comes from a family owned business located in Lodi, California.
- All dining commons offer Certified Organic Salad Dressings from Chelten House Dressings. Chelten House offers a large selection of gluten free, lactose free, fat free and vegan dressings. Additionally, all recipes have zero trans fat. However, we don't solely offer Chelten House Dressings; some of our dressings are made in house.
- Each dining commons offers Certified Organic Tea from Numi. Numi's teas are made using premium quality, handpicked organic and fair trade teas and herbs.
- Local and Organic Honey is used in the dining commons. The product comes from a local farm, San Marcos Farm, in Santa Barbara.
- All dining commons are now offering California made Cheddar and Monetary Jack cheese. These products have helped substantially decrease our use of processed sliced cheese. In addition to providing a product that is more natural with minimal processing, we are also able to eliminate a great deal of packaging.



J. NUTRITIONALLY IMPROVED ITEMS

In addition to providing information about newly implemented sustainable food programs, over the past few years we have also increased the number of nutritionally balanced items offered at all four dining commons, including:

- Low Sodium Bacon & Low Sodium Soy Sauce
- Block Cheddar/Monterey Jack to eliminate processed cheese
- Cooking Oil 90% Canola Oil 10% Olive Oil
- Egg Whites
- Low Fat Yogurt and Nonfat Greek Yogurt
- Light Cream Cheese
- Whole Grain Cereals
- Variety Whole Grains: Brown Rice, Quinoa, Couscous, Barely, Bulgur, Sorghum
- 100% Whole Wheat Bread, Bagel, Muffin, Bun, Tortilla, Pasta

K. SUSTAINABLE PURCHASES TO BE IMPLEMENTED 2013-2014:

- 1. Provide a sustainable tuna source and reach our goal of offering 100% sustainable seafood.
- 2. Potentially establish a Tomato Pilot Program with local farmers to grow tomatoes specifically for **UCSB**
- 3. Potentially increase our sustainable produce purchases with local vendor Harvest Santa Barbarapossible items include sweet potatoes and yams.
- 4. We will continue to offer all of the sustainable programs that have been established in past years and mentioned above. Other programs not listed above include:
 - a. Fair Trade Organic Coffee. Dining Services serves Organic Fair Trade coffee. By serving Fair Trade, it ensures that fair pricing is offered to small farmers who raise crops according to sustainable practices, and that fair labor practices are enforced for farm workers. We currently purchase our Organic Fair Trade coffee from Green Star Coffee, a local coffee roaster in the Goleta Valley. (www.greenstarcoffee.com) This product is not only Certified Fair Trade by TransFair USA but also the Smithsonian Institute's Bird Friendly® program, Rainforest Alliance, and The SWISS WATER® Process.
 - b. Cage Free, Certified Humane Eggs. We currently purchase our eggs from a family owned company which has been in the egg business for over 100 years. The chickens are cage free and free range (have access to the outside) and are certified humane raised and handled.



4. EDUCATION AND OUTREACH

Since we are a university, education is at the heart of what we do, and we are committed to continuous learning and growth. It is our goal to provide educational information that engages and encourages our students to be mindful consumers, both environmentally and nutritionally. Some of the key educational events sponsored by Residential Dining Services are listed below:

A. EDUCATION EVENTS AND RESOURCES

1) Tasting Tables & NetNutrition Outreach - September 26th

During the first week of fall quarter our Executive Chef and Registered Dietitian hosted a table in the dining commons featuring our local sustainable products, as well as NetNutrition, our online nutrition resource. We want students to become familiar with our staff and want to ensure they are aware of resources available to them.

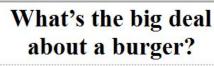


to incorporate seasonal foods into the menu options during Sustainability Week. Sustainable topics included: Local and Seasonal Food, National Food Day featuring a Climate Friendly Menu, Recycling and Energy Efficiency /Alternate Transportation and Green Chemicals.

2) Sustainability Week - October 22-26, 2012

Activities, contests, education materials and demos were provided for five days with a different theme each day. Menus focused on local and Climate Friendly options. Climate Friendly Menus include: *Buy Locally Grown Foods * Eat Organic Foods * Reduce Meat and Dairy Consumption *Avoid Processed Foods *Say No to Packaging (Example Calendar at left)

Additionally, these menus emphasize whole grains, legumes, fruits, vegetables, nuts and acceptable meat options. Meat options include chicken, turkey and or sustainable seafood. No red meat was served during these meals. The menus also avoided or limited dairy- such as creamed based soups, sauces and cheese toppings. A seasonal calendar was used (developed from strategic outcomes)





Meat and Health

People who eat the most red meat (2 servings per day) have a 40% higher risk of dying of heart attack, stroke, or the water it takes to grow the other cardiovascular disease than those who consume the food they consume over their least (one serving every two to four days). In addition to lifetime. the above disease people who eat the most meat also have Beef requires 15,000 liters of a higher risk of colorectal cancer (ouch) and diabetes.



Meat's Impact

Driving Range

Substituting chicken, fish or egg for red meat and dairy just one day a week for a year would reduce greenhouse gas emission by an amount equivalent to not driving 760 miles. Going completely vegetarian once day a week for from growing the animal a year is equivalent to not driving 1,160 miles.

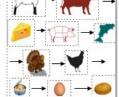
Where the Water Falls

A food's water footprint is the number of liters of water it takes to produce one kilogram of food. For animals its not just the water they drink but also

water while lettuce only requires 130 liters of water. Cheese requires 5,000 and chicken requires 3,900 liters.

Emissions Impossible

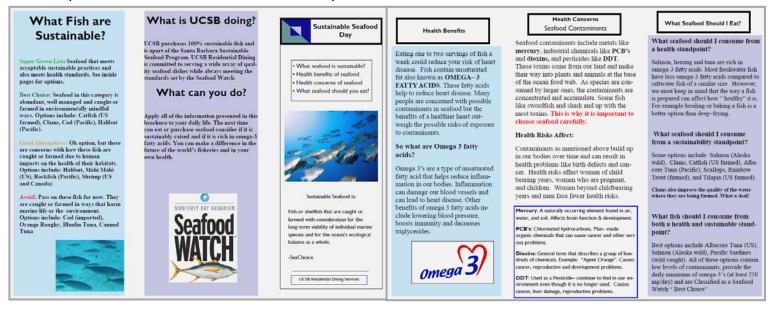
For every kilogram (2 pounds) of beef we eat, 27 kilograms (54 pounds) of greenhouse gasses are released into the environment. That includes gasses that come feed and from the manure and methane emission that the beef cattle produce. The worst emissions comes from lamb then beef followed by cheese. pork, farmed salmon, turkey, chicken, canned tuna, eggs and onto potatoes.





3) Sustainable Seafood Day - January 23rd, 2013

Activities, education materials and demos focused on sustainable seafood choices using the *Monterey Bay Aquarium Seafood Watch Guidelines*. We wanted to expose our customers to our sustainable seafood program as part of their dining experience. We are committed to serving a large variety of quality seafood dishes year-round that meet the standard set by Seafood Watch.



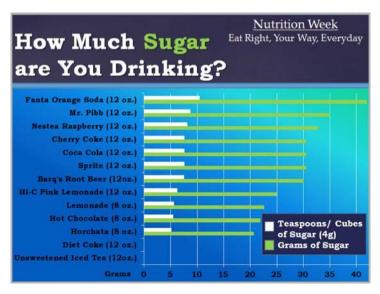
4) Nutrition Week -March 4-8th, 2013

Activities, contests, educational materials and demos were provided for five days with a different featured food category each day. Menus focused around nutritionally and environmentally friendly options. Food themes were: Fruits and Vegetables, Lean Proteins, Whole Grains, Low Fat Dairy, and Beverages. One of our most popular events continues to be Fear Factor. During Fear Factor we bring in exotic fruits and vegetables for students to try including: Dragon Fruit, Papaya, Mango, Rambutan and Jack Fruit to name a few. The event corresponded with the <u>Academy of Nutrition and Dietetic (formerly ADA): Nutrition Month, Eat Right, Your Way, Every Day</u>



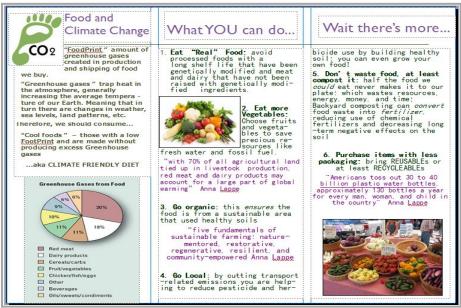


Blueberry Benefits Blueberries are among the fruits with the highest amounts of antioxidants, which may help fight aging, cancer and heart disease. Blueberries are also loaded with Dietary fiber Vitamins A and C 80 calories per cup, blueberries are also virtually fat-free!



5) Earth Day -April 22nd, 2013

Climate Friendly menus (as described above) were served all day at all four dining commons. Education materials and demos were featured in all dining commons.



6) Green Mondays (three days per quarter)

A vegetarian menu was served all day at one dining commons. Residential Dining's Environmental Interns, Residential Halls Association (RHA) and Environmental Affairs Board (EAB) tabled during each Green Monday to provide educational material and answer any questions or concerns. We also had our Executive Chef conduct Tasting Tables at the events to feature vegan and vegetarian options.





7) 'DigiKnow'

The DigiKnow network (TV's located in dining commons and residence halls) reach a large percentage of the student population at various locations around campus with up to the minute information. DigiKnow has effectively eliminated the need for informational flyers and table-tents in our dining facilities –reducing paper and costs. We use DigiKnow to market all of the above educational events.

8) Tasting Tables

Our Executive Chef hosted performed weekly tasting tables in the dining commons featuring sustainable and seasonal foods. These tasting tables were established to introduce students to new foods, display our commitment to sustainability and nutrition, and to gain feedback. The information gained from our student feedback allows us to move forward in featuring these recipes in our cycle menus.

<u>Tasting Tables</u>: At De La Guerra Dining Commons Executive Chef Jaime Herrera provided (left), Spring Local Heirloom Tomato Gazpacho with Focaccia Bread (right), Southern-Inspired Herb Biscuit with Local Apricots Poached in Lavender Honey and topped with Almond Chantilly Cream (below left), and a Giant Black Bean Ragout (below right).









9) Health and Wellness Interns

This year our Registered Dietitian collaborated with campus health and wellness interns to provide nutrition education in one of our dining commons. Students developed 10 quick nutrition fact sheets that were displayed throughout one dining common. The interns engaged with students by providing a survey to understand if students enjoyed receiving nutrition information in this manner. The program was well received and we look forward to future collaborations.

Survey Question with Answers

Question	Answer
Did you notice the nutrition facts placed around the Dining Common (DC)?	Yes: 65%
Did you find the facts informative?	Yes: 94%
Did any of these facts affect your decision in choosing certain foods?	Yes: 57%
Would you like to see more of these nutrition facts around the DC?	Yes: 94%

i.e. Pairing leafy green vegetables with citrus foods helps your body better absorb iron.



10) Education Outreach - Seasonal Options (Feature Education)

This coming academic year we plan to incorporate even more seasonal options into our menus which have been one of our strategic goals. Using the seasonal menu chart and recipes developed in previous years we have defined clear parameters, criteria and guidelines to incorporate seasonal items and recipes into cycle menus. We look forward to offering our students these options. Additionally, this information will be on NetNutrition our online nutrition resource. Students will be able to filter menu options by seasonality.



11) NetNutrition

UCSB Residential Dining Services understands how critical a role diet and nutrition play in overall health. Because a healthful diet enables students to work productively and succeed at school, it is important to provide resources that allow students to become educated consumers, and NetNutrition does that. NetNutrition® is an online dietary tool that allows our customers to make educated food choices. This service allows visitors to:

- View nutrition information for individual items, or calculate the nutrition of an entire meal
- View weekly menu offerings
- Filter by dining locations, allergens, or specific dietary preferences, including vegan or vegetarian

Most importantly, NetNutrition® provides information to enable our customer to learn healthy eating habits and choose well balanced meals. It is accessible online both by using a computer or smart phone and is also available in each dining common via a kiosk. During the month of May 2012 NetNutrition had a total of 20,691 visitors.

We still offer this program to our customers and hope to expand it next year. Our idea is to identify healthy items for our consumers and to provide examples of a balanced meal. We are taking the guess work out of the equation and providing resources for students to make more educated food choices. http://netnutrition.housing.ucsb.edu/NetNutrition/Home.aspx

B. OUTREACH EVENTS

1) Strategic Plan - Marketing Team

Our objective is to communicate and market Dining's initiatives, objectives, practices and related dining topics.

Marketing Sustainability Efforts

This includes marketing the sustainability efforts and results from strategic programs; communicating progress, actions and updates using Facebook, Twitter, DigiKnow and related mediums to inform residents about our sustainability efforts.

We integrated a recurring FB/Twitter post geared towards sustainability. The "Dining Sustainability Fact" highlights our sustainability practices, efforts, achievements and projects. We started by highlighting our Environmental/Sustainability interns this past winter quarter.

• Updated Dining Web Pages & Earth Friendly Page

With the expected overhaul of the entire Housing and Residential Services website, we have updated the material on the Dining web pages- specifically our Earth Friendly Dining page to reflect the most accurate dining information. Our website went live on 02/12/2013. This included creating blogs for the home Dining Page and blogging new written material.

http://www.housing.ucsb.edu/dining/earth-friendly-dining



2) California Higher Education Sustainability Conference at UCSB

This year our Registered Dietitian presented on two topics and collaborated with our Executive Chef on another topic during the California Higher Education Sustainability Conference. The presentation topics included Tracking Sustainable Food Purchases, Food Waste Mitigation through Kitchen Waste Prevention and the Residential Dining Environmental Internship Program.

The presentation on Tracking Sustainable Food Purchases focused on our strategic goal of procuring 20% sustainable food products by 2020 and how we analyzed and tracked our sustainable food purchases.

Food Waste Mitigation through Kitchen Waste Prevention centered on our commitment to protect, preserve and regenerate our environmental resources and how we set a strategic goal to reduce food waste. We discussed how we partnered with the EPA and how we implemented food waste audits. Challenges and best practices were reviewed.

Residential Dining Environmental Internship Program reviewed how we developed and implemented a successful Student Internship Program. We reviewed necessary steps to implementing a program, challenges, best practices and significant projects.



5. COMMUNITY INVOLVEMENT

UCSB Residential Dining understands the importance of community involvement- from purchasing local seasonal produce from farmers in our backyard to being a member of Santa Barbara's Sustainable Seafood Program to providing our students with the opportunity to intern with us. We have the ability to support our community and have been able to implement the following programs. Additionally, this collaboration with others allows us to work towards one of our Strategic Goals for 2015, to partner with others to research and implement best practices in sustainability.

A. SANTA BARBARA COUNTY COMMUNITY INVOLVEMENT

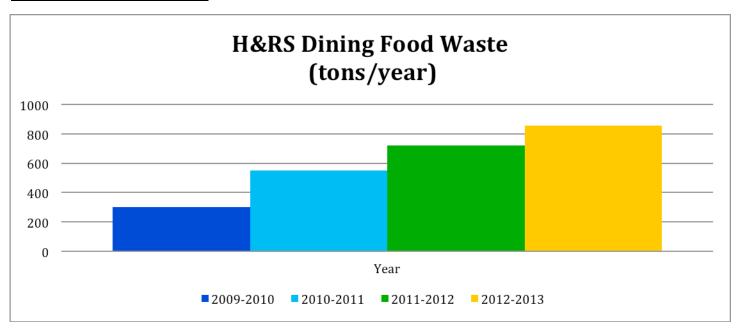
1) Partnering to Develop Local Distribution Systems

The Dining Business Office team continues to work closely with the farmer's market distributor (Harvest Santa Barbara) to expand distribution of local produce, develop a method for farmers to be certified and audited for food safety and to verify sustainable growing methods. Criteria have been developed and we currently have a local sustainable produce agreement. This team has also consulted with local ranchers to set up a system for grass fed beef distribution (DeyDey Farms) – verifying specifications, packaging, insurance and delivery needs to develop a RFP for local grass fed beef.

2) Partnership with MarBorg Waste Management Company

In 2011, Residential Dining expanded our composting program to include all four dining commons and Special Events Catering. Now, 100% of food waste is composted, totaling about 32,865 pounds per week. The graph below illustrates how Residential Dining has progressed in our composting efforts. In 2009 only De La Guerra Dining Commons was composting food waste, as we progressed, Portola and Ortega were incorporated in 2010. Since 2011, all four dining commons compost 100% of food waste. In January 2013 – we received our first compost load from our food waste. The food waste we diverted from the landfill had been made into compost and returned to campus for use by the Housing and Residential Services Grounds crew, allowing us to close the loop.

Food Waste Graph 2012-2013



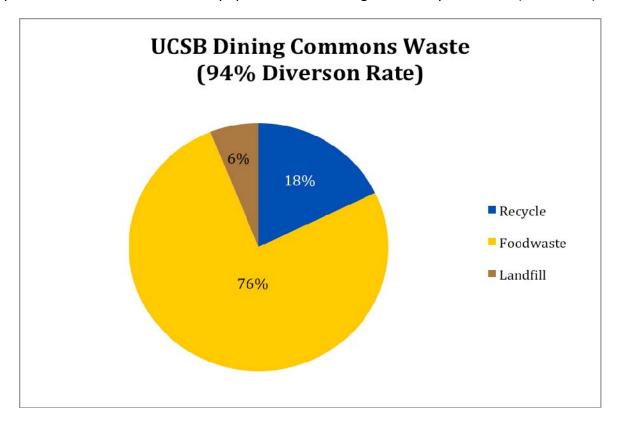
Pictures of Compost being dropped onto Campus





Diverson Rate 2012-2013

With our composting and recycling efforts this year we continue to show a diverson rate of 94% from landfills. This is encouraging since our student population increased by almost 900 students. We expect another increase in student population this coming academic year as well (2013-2014).





3) Supporting Sustainable Local Fisheries

We continue to be a member of **Santa Barbara's Sustainable Seafood Program**, Ty Warner Sea Center. Dining Services has joined several local restaurants in the commitment to purchase only green (best choices) and yellow (good alternatives) level sustainable seafood determined by Seafood Watch Monterey Bay Aquarium. Our seafood is purchased from three local vendors, Kanaloa Seafood and Santa Barbara Fish Market. Additionally, we have signed the 2013 Restaurant Member Pledge Sustainable Seafood Program. With this pledge we help to assist in increasing community support for a more sustainable seafood industry.

This past October our Executive Chef and Staff supported Ty Warner Sea Centers Sustainable Seafood Program at their Sensational Seafood Event. Our chef's prepared a smoked salmon rillette in a savory tiule.

We are looking into joining the Monterey Bay Aquarium Seafood Watch Business Program to help increase consumer awareness.

4) Santa Barbara Agriculture Future Alliance (AFA) Public Forums

We continue to be a part of Santa Barbara County's AFA. This alliance works towards maintaining a viable agricultural industry in the county.

5) Santa Barbara Culinary Arts (SBCA) - Public Event

Residential Dining Services coordinated a public event for the local culinary group SBCA, <u>Backyard</u> <u>Bounty</u>, a fundraiser for the Julia Child's scholarship for Santa Barbara City College Culinary Program. This was the second annual Backyard Bounty event which featured local farmers, fisheries and local purveyors of UCSB. The event continues to be well received and a great opportunity for its members to speak with local farmers.

6) Community Food Working Group

This effort began in 2008 with 10 individuals and has grown to 38 members. It is compiled of local farmers, community leaders and UCSB faculty, staff and students. Residential Dining Services coordinates and leads this group. The quarterly meetings are a place for networking and building relationships between all spectrums of the food community. We hope to begin to have quarterly meeting starting this next academic year.

7) Green Certification Project:

In 2012 all four Dining Commons, Special Events Catering and Concessions satisfied stringent standards set by the Santa Barbara County Green Business Program (http://www.greenbizsbc.org/certrestaurant.php) and were certified as Green Businesses.

In order to obtain Green Business Certification, UCSB dining commons' managers partnered with many businesses in Santa Barbara County including the coordinator for *Green Business Santa Barbara County*. Additional stakeholders included Pacific Gas & Electric (PG&E) and Fishnik working with UCSB Green Campus Interns, Solid Waste Public Works, Goleta Water District and Pollution Prevention.



PG&E provided audits and were able to identify energy 'hogs' and provided recommendations to increase energy savings. Public works Solid Waste division provided trash, recycling and food waste recommendations. Goleta Waster district looked at water conserving measures by evaluating the ice machines and faucets. In order to pursue and obtain Green Business Certification, RDS required assistance from these community businesses as well as a large team of Housing & Residential Dining and Operations managers.

B. CAMPUS COMMUNITY INVOLVEMENT

1) Campus Sustainability Change agents

All the Campus Co-Chairs meet monthly, serve as advisors to the Chancellors' Sustainability Committee and also provide a quarterly sustainability update to the entire campus community. University Center Dining and Residential Dining Services representatives serve as Co Chairs on the 'Food' committee.

2) Environmental Studies Internship

With a strategic goal of partnering with other departments on campus, three years ago Residential Dining Services partnered with the Environmental Studies Department and implemented a Student Internship Program. This year, three Environmental Studies students participated in a yearlong internship. The following includes all of their accomplishments throughout the year.

Interns researched assigned projects, collected and input data and provided recommendations to Dining Services to improve current sustainable practices. Interns interacted with student customers, staff and community members and developed materials that can be used in the Residential program for marketing and education.



No	Internship Project Description 2012-2013	Supervisor of Project	Results and Reports
1	Work with Dining staff, H&RS Energy Manager, and MarBorg Waste Management Co to gather data to track utilities (water, electrical, gas) and waste statistics for 4 dining commons. Use historical and current data to compile monthly comparison figures.	Dietitian, Energy Manager	Completed updating monthly utilities including meal counts. Data has been Provided to General Managers. A "how to" document was developed for future interns as this project will be continued.
2	Climate friendly diet: what are the parameters – what materials can be developed to help educate students and clients?	Dietitian	Will continue to be an ongoing project. Interns researched-climate friendly diet. Interns are in the process of developing educational material and putting more definite parameters on its meaning
3	Contacted vendors to gather data to determine percentage of sustainable vs. conventional food purchases. UCOP sustainable purchases were used as criteria to determine conventional vs. sustainable food purchases.	Dietitian	Developed spreadsheets and templates for using velocity reports for accurate sustainable purchases data.
4	Review food purchases determined to be sustainable and organic and update software program in CBORD with desired changes	Dietitian	Data entry
5	Table at Dining Services events: coordinate with Environmental Affairs Board (EAB) and Residential Halls Association (RHA) chairs for tabling events in the dining commons specifically Green Monday. Interns also tabled during Sustainability Week, Sustainable Seafood Day, Nutrition Week, and Earth Day.	Dietitian	Completed. Interns helped develop educational material for all events
6	Working with dining marketing team, interns will design materials, strategies, and marketing materials for communicating with residents and staff at the UCSB residence dining commons. Developed various educational materials for students and staff.	Dietitian, Marketing Team	Completed many projects related to marketing our sustainability efforts
7	Identification of Seasonal Recipes in CBORD (food software program)	Dietitian	Completed. Data entry- but continues to be an ongoing project as changes are continuous
8	Help to better organize files we use for sustainable events.	Dietitian	Completed
9	Work with Strategic Plan Food Waste Owners on Waste Audit Team	Dietitian	Completed. Data manipulation



10	Farm Book- development of small profiles- including photo, name of farm and miles from campus. Work with office managers to put cards out when using specific farms products	Dietitian	In Progress
11	Work with produce vendors to expand local (150 miles) produce farm map. Three maps were developed and have been used for educational events.	Dietitian	Maps complete
12	Enhanced already developed Seasonal Calendar.	Dietitian, Executive Chef	Currently have a functioning calendar for use by managers, clients and vendors.
14	Interns will work with CBORD to update brands in the system	Dietitian	Completed
15	Document Dining staff members sustainable accomplishments through interviews and surveys	Dietitian	Partially complete – questionnaire developed
16	Camtasia videos- food safety, basic nutrition, sustainability program (online modules)	Dietitian	Initial education about video software
17	Write marketing articles for publication regarding Dining Services Sustainable Practices	Dietitian	Wrote essays for contest March Madness- Why is UCSB sustainable?
18	Nutrition Value of Fruit/Vegetables- 24 hr picked vs. storage	Dietitian	In progress, some data has been documented- still need more research done
19	Review of LeanPath- Pro/Con list	Dietitian	Completed
20	Develop education material from previous intern group	Dietitian	Completed- able to continue to implement/use past intern projects
21	Developed Food of the Season Brochure	Dietitian	Completed- small brochure including four seasons with what fruit and vegetables are ripe within the season
22	Assist local produce vendor with educational outreach to high school students	Dietitian	Completed



3) Examples of Internship Projects:

a. Interns



Meet Our Talented Environmental Interns



Meet Our Talented Environmental Interns



Krystyna Livingston

B.S. Environmental Studies emphasis in tropical ecology. Krystyna is a fourth year interested in sustainable agriculture and plant biology.



Brittany Tse

Environmental Studies Major & Minor in Earth Sciences Brittany is second year student interested in environmental policies, sustainable management, and green planning.

b. Excerpt Local Seasonal Calendar



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4	5	6	7	8	9
10	11 Vetams Day	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	2.7 Thankgióng;	28	29	30

Salad: Bibb Lettuce Salad with Persimmons and Candied Pecans; Citrus, Celery and Shaved Fennel Salad; Satsuma, Radish, and Olive Salad Sides: Roasted Root Vegetable (Rutabaga, Parsnips, and Turnips); Satsuma Vinaigrette; Mashed Potato and Parsnip

Entrees: Pumpkin, Feta, & Cilantro Quesadilla ; Grilled California Halibut w/ Fennel, Citrus, and Olive Relish ; Pump Desserts: Lemon Cakes with Passion Fruit Syrup; Satsuma Rice Pudding





6. SUSTAINANBLE OPERATIONS

UCSB Residential Dining Services is committed to caring for the environment. The following information illustrates our commitment to sustainable operations. As buildings are renovated and new ones built, we ensure sustainable equipment and materials are used.

NOTABLE OPERATIONS FOR 2012-2013

1) Green Business Certified -All Dining Facilities (Implemented DC 02/2012, SEC + Concession 12/2012)

In 2012 all four Dining Commons, Special Events Catering and Concessions satisfied stringent standards set by the Santa Barbara County Green Business Program and were certified as Green Businesses. UCSB Residential Dining Services has pledged

- To be an environmentally responsible business within our community
- To conserve energy, water, materials and other resources
- To develop and implement practices that prevent pollution and waste
- To comply with all applicable regulations and strive to exceed compliance
- To strive for continuous improvement

For more information go to: http://www.greenbizsbc.org/

2) Partnering with Environmental Protection Agency on Food Recovery Challenge

This year UCSB Residential Dining Services partnered with the EPA and joined the Food Recovery Challenge. We understand the importance of reducing food waste and felt this challenge aligned well with our own strategic goals. We pledged to decrease our food waste by 5%. We were able to reach our goal through weekly food waste audits. We will continue to partner with the EPA and continue to work towards reducing our food waste.

The following table includes our 2012 Waste Reduction based on CO₂ emissions

Waste Reduction Activities						
Waste Management Activity	GHG Reductions (MTCO₂e)					
Composting	160.20					
Recycling	683.80					
Total	683.80					

These GHG reductions are equivalent to one of the following:

- Our composting and recycling efforts removing 131 passenger vehicles from the road
- Our composting and recycling efforts- removing 76,658 gallons of gasoline (based on CO₂ emissions per gallon)



3) Food Waste Audits

This year we joined EPA Food Recovery Challenge as mentioned above. We decided to join the challenge because food waste was a strategic goal this year and the food recovery challenge offered tools and assistance to help our organization reduce food waste.

Our challenge, to reduce total food waste by 5% over the course of a year, aligned with our strategic outcome: to reduce **kitchen production waste by 5-12%**. To reach our goal of reducing food waste Residential Dining Services conducted weekly food waste audits. During Winter Quarter 2013, weekly audits were performed to determine baseline data. With our baseline data established we then determined our waste reduction goal ranging from 5-12% for each dining commons. Each dining commons reached their established goal except one and we were able to reduce food waste by 24.8 % between winter and spring quarters.

This project provided us with information needed to control food waste. We are now able to diagnose problems and make changes through more accurate forecasting, purchasing and recipe editing.

4) Zero Waste Events

Our concession department participated in "ZERO Waste" events which took place at two Men's Soccer games October 26th and October 28th. The games were promoted as "ZERO Waste Weekend at Harder" (Harder Stadium). The event was very successful with a final diversion rate of 95.1%. 40.3% was designated as recyclable, 54.8% as compostable and 4.9% as landfill. On the concessions end, all items were either recyclable or compostable. We will participate in additional Zero Waste Events in 2013-2014.

Tortillas

One aspect of the Zero Waste Events that was included in the final evaluation of the program was tortillas. UCSB is well known for its tortilla throwers. At every UCSB men's Soccer game there can be hundreds of tortillas thrown onto the field. We are proud that all of the tortillas that are thrown onto

Ex. Men's Soccer Game with Flying Tortillas





the soccer field during any game are composted.

5) Compostable Disposables

All of Residential Dining Service's disposable wares are compostable. Items such as cups, spoons, forks, straws, burger wraps, food containers and napkins; are made from compostable materials such as potato, sugar cane, paper and corn for all of our facilities – including the dining commons, Concessions and Special Events Catering. All Styrofoam and non compostable plastic have been eliminated. The used disposables are composted with the food waste. We continue to make strides to increase our compostable disposables. One such example is our Take Out Program. During spring quarter, Ortega Dining Commons piloted a Take Out Program. Initially we provided our customers with a recyclable container. The Take Out Program will continue this next academic year and the container will be compostable.

6) NACUFS Sustainability Bronze Award for Procurement 2013

The NACUFS Sustainability Awards annually recognizes and honors member institutions that have demonstrated outstanding leadership in the promotion and implementation of environmental sustainability, specifically as it relates to campus dining operations. The annual awards contest will recognize excellence in sustainable campus dining with a gold, silver and bronze award in five operational categories:

UCSB Residential Dining won bronze in procurement practices for the implementation of a viable distribution hub developed from the ground up and for exclusively distributing locally produced (within 150 miles of campus) produce that is grown organically or without pesticide sprays that was fully developed and integrated at UCSB Residential Dining Services commons by the 2010-11 academic year.

7) Tracking Utilities: Electric, Gas, Water and Waste

Residential Dining Services Staff and Environmental Interns work with Dining staff, Mark Rousseau (Housing and Residential Services Energy Manager) and MarBorg Waste Management Co. - to gather data to track utilities (water, electrical, gas) and waste statistics for our dining commons. We use historical and current data to compile monthly comparison figures. This information is then shared within our department and is used for our Green Business re-certification.

8) New Snack Vending Machines

As of July 1st 2013 Housing and Dining Services began a new agreement with a snack vending company. The machines that have been installed are energy efficient as they have LED lights. These lights reduce service calls for bulb changes and also reduce energy consumption by up to 73%. Additionally, these machines are capable of time of day shutdown modes for energy savings.



9) Boilers

This year Ortega, Portola and Carrillo Dining Commons installed new low emission boilers. These new boilers have helped to improve the hot water efficiency, but also save resources.

10) Lighting

De La Guerra and Ortega Dining Commons installed new lighting to improve energy efficiency.

11) Hand Dryer

De La Guerra Dining Commons installed hand dryers in their customer bathrooms. With these new hand dryers we are able to reduce solid waste generation and decrease labor costs associated with solid waste from bathrooms.

B. SUSTAINABLE OPERATIONS TO BE IMPLEMENTED IN 2013-2014

1) Carpet Tiles

Portola Dining Commons is getting a rug lift. The very old rollout carpet is being replaced with new carpet tiles. All newer facilities and future renovations and upgrades, make use of carpet tiles manufactured from recycled carpeting and tires. Since the carpeting is laid as tiles, when the carpeting becomes damaged or stained, only the damaged tiles are replaced, instead of the entire room.

2) Ortega's Dining Common Pot Room

Ortega Dining Commons is getting new pot room equipment as well as a turbo sink. The benefits of a turbo sink will help to reduce labor and water.

3) Air Quality Control

De La Guerra Dining Commons will be getting improved air quality control through a regulating air system. This system will allow the air to be turned on and off with a timer instead of just having the air on or off.



C. RESIDENTIAL DININGS'S STRATEGIC PLAN:

Residential Dining Services continued the <u>Strategic Plan for Sustainability in Dining and Visions to 2015</u> that was first implemented in August 2009. Below includes the mission, visions and a graph of the last three years of strategic goals and outcomes. A workshop is done every year to obtain managers input and recommendations to establish the years' goals. This is done to gain 'buy in' and motivation to focus on 3-4 specific outcomes per year. The team includes 4 Dining Administrators (Director, Assistant Director, Dietitian, and Analyst), 4 General Managers, 4 Production Managers, 4 Student Personnel Managers and the Executive Chef.

H&RS Mission	Housing & Residential Services:
	H&RS promotes the academic mission of UCSB and creates through support services and
	developmental programs a sense of community among students, faculty and staff. One of the premises
	on which this mission is based is that: Proper nourishment is equally important to a student's
	intellectual development.
	Residential Dining Services:
	- To protect, preserve and regenerate our environmental resources for the future
	 To provide the highest quality, healthy and nutritious foods without additives, pesticides or preservatives
	- To reduce food and waste generation
	- To reduce use and depletion of energy sources – gas, electric, water
	- To educate staff and customers to understand the importance of this program so that everyone can do their part to help
H&RS Strategic Plan	The Best Housing Experience
Vision	We provide opportunities for residents to get connected in an amazing environment
Strategic priorities	Filters through which we make decisions:
Strategic priorities	1. Responsible use of resources
	2. Partnering for success
Dining Visions to	1. We are partnering with others to research and implement 'Best Practices' in sustainability.
2015	A. We are partnering with Academic departments at UCSB
2015	B. We are partnering with staff, students and the Santa Barbara community.
	2. Throughout all dining operations and staffing levels we are experts and practitioners in sustainable 'Best Practices'.
Outcomes	Promises that describe what we will have at the end of a specified time



Strategic Outcomes 2009-10

Local and Seasonal

Incorporate additional seasonal and local foods into our menus and operations.

Peer Experts

Establish "Peer Expert" Teams to include career and student staff in each unit. Educate them in our sustainable practices by end of the year. Peer Experts will educate customers and staff about all sustainable practices.

Marketing

Establish a Marketing Team and framework to get the word out about what Residential Dining Services is doing right now and continue to expand through the year.

Waste program expansion

Expand our waste management practices by recycling and composting Special Events Catering and Concessions waste with DLG's compost and increasing other programs at the other dining commons.

Strategic Outcomes 2010-11

Local and Seasonal

Create a seasonal recipe file using the in house tool: the Santa Barbara Local Produce chart.

Peer Experts

"Peer Expert" Teams have been educated in our sustainable practices. Peer Experts have educated customers and staff about all sustainable practices.

Environmental Internships

We have partnered with the Academic Department on campus, Environmental Studies, to develop and implement a Student Internship Program that will continue throughout the Academic

Green Certification

We have a minimum of 1 (one) 'green certified' dining commons through the Green Certification program.

Strategic Outcomes 2011-12

Local and Seasonal

Using the seasonal menu chart and recipes developed previous year - define clear parameters, criteria and guidelines to incorporate seasonal items and recipes into cycle menus.

Peer Experts

Peer Experts have educated career and student staff as well as customers about all sustainable practices.

Real Food

Using the 'Real Food Calculator" we have determined what food groups/items can increase our % of "Real food" as defined by UC Food Policy.

Strategic Outcomes 2012-13

Food Waste

We have conducted quarterly food waste audits and determined a benchmark for measuring and comparing food waste quantities. Teams have educated production staff and determined goals and

Results

- Developed a Santa Barbara Local Produce Chart, identifying items in their prime harvest season each month as it pertains to the Santa Barbara County farms.
- A list of current sustainable practices was developed.
- 42 peer experts were identified and educated on current sustainable practices.
- Student employees and customers were focus of education campaign to inform them of current Dining practices.
- Exceeded expectations and established framework for Marketing Team with ongoing projects that will continue in future years.
- Developed photo library, marketing folder with collection of materials for special events and signage, coordinated with H&RS marketing team and formed Facebook team for weekly postings.
- Accomplished and exceeded outcome by composting 100% of food waste from Special Events Catering as well as all four Dining Commons -diverting over 90% of total waste from the landfill.

Results

- New recipes were developed based on seasonality. Recipe categories included: one soup, four side dishes, two salads, four entrees, and two desserts per month.
- Peer Experts began educating the staff and customers through signage, e-mail and verbal presentations on a designated schedule in each dining commons.
- PowerPoint presentation on current practices was created as a tool to provide education to the full time employees on sustainable
- Established a partnership framework, processes and guidelines for an Environmental Internship Program with ongoing projects that will continue in future years.
- In February 2012, all four Dining Commons satisfied stringent standards set by the Santa Barbara County Green Business Program and were certified as Green Businesses.

Results

- A plan for managers to incorporate seasonal items from previously developed recipes into menus was finalized to start implementing in fall 2012.
- Full-time staffs were educated using the Sustainable PowerPoint presentation tool and there is continued education of student employees and customers. Framework is now established for Peer Expert training to continue in future years.
- Food categories to focus on to increase 'real food' have been identified: Certified Organic local foods, local Grass Fed beef, Organic Dairy products, and cage-free raised Chicken.

Results

During Winter Quarter 2013 we established baseline data by performing food waste audits. One food waste audit was done per week at each dining commons (4). With completion of Winter Quarter baseline data was established. With baseline data



initiatives to decrease food waste in their units. documented each dining common established a reachable goal of reducing food waste by 5-12%. Each dining commons was able to obtain that goal except one. In total we were able to reduce our food waste by 24.8 % between winter and Spring Quarters. Seasonal menus and recipes: Recipes have been created, identified, tested and tweaked for We have identified what seasonal recipes are complete and production. Functional recipes are being complied and will be documented in CBORD. We have tested and increased the number documented within our Food Software Program to allow easy of recipes for implementation - and each dining commons has searching capabilities. These seasonal recipes will be offered within incorporated a minimum of 4 seasonal recipes per month. this next academic year. Students will be able to use our nutrition software program NetNutrition to filter their options by seasonality. Full-time staff and students were educated using the Sustainable **Peer Experts** Peer Experts have educated career and student staff as well as PowerPoint Presentation tool. Framework is now established for customers about all sustainable practices. Peer Expert training to continue in future years. We do have a current document noting all of our sustainable practices. The document is updated yearly. **Marketing Team** Launched Dining Twitter Account to broaden our social media Our objective is to communicate and market Dining's initiatives, presence. objectives, practices and related dining topics. Maximized Dining's Facebook page by increasing followers and maximizing our visibility to residents and related followers. Updated Dining Web Pages & Earth Friendly Page Updated our web pages with accurate information reflecting new meal plans and earth friendly dining information. Marketing Sustainability Efforts This includes marketing the sustainability efforts and results from Outcomes and Strategic Programs; communicating progress, actions and updates using Facebook, Twitter, DigiKnow and related mediums to inform residents about our sustainability efforts. **Green Business Certification Completed** All four Dining Commons, Catering and Concessions are Green **Business Certified.** We continue to work together to track and report data to ensure we have taken the necessary step to become recertified in the next couple of years. Please refer to page 22 and 23 for project accomplishments Internship



D. RESIDENTIAL DINING SERVICES LONG TERM GOALS (2015)

Goal	2010-2011 Progress	2011-2012 Progress	2012-2013 Progress
Organic and Locally Grown Food A. Purchases - Increase purchase of 'verified' sustainably grown meat, poultry, fish and dairy 10% by year 2012 - 25% by year 2015. Increase purchase of organic and local produce to 25% by year 2012 and 50% by year 2015. B. Campus Gardens	A. Goal for produce complete: 26% of all produce purchased was grown within 100 miles of UCSB by small family farmers, AND pesticide free or Certified Organic. B. Ongoing Research	A. Goal for sustainable meat complete: 22% of meat, poultry, fish and dairy purchases are verified as sustainably grown. B. Ongoing Research	A. Goal for sustainable meat complete: 34% of meat, poultry, fish and dairy purchases are verified as sustainable. These four categories account for 14% of our total sustainable food purchases. Goal to purchase organic local produce completed. Purchased 52% sustainable produce. B. Ongoing Research- current campus sustainable goal for 2013-2014.
Biodegradable Disposable Dishware Compost all disposables used in dining commons, Concessions & Catering	Complete. All service disposables are compostable products. All food waste and disposables are composted.	Complete.	Complete.
Certified Green Dining A. Green Chemicals: Increase kitchen cleaning chemicals to 80% green seal certified by 2012. B. Green Building Certification- all dining facilities green certified by 2015	A. RDS replaced 7 toxic chemicals used for cleaning with 3 environmentally friendly cleaners. Goal complete. B. Working toward Green Business Certification	A. Complete. B. All four dining commons are Green Business Certified.	A. Complete. B. Complete. All Dining Facilities are Green Certified (4 Dining Commons, Catering and Concessions)
Purchasing A. Purchase orders: All purchase orders contain sustainability criteria and vendors with sustainable programs in place are given priority. B. Food Manufacturers & Distributors: Influence manufacturers and distributors to provide organic products in bulk recyclable packaging C. Equipment- Purchase all Energy Star when possible	A. Goal complete. B. Ongoing C. Energy Star equipment has been specified for all new equipment when available – energy efficient when not. Ongoing.	A. Complete. B. Ongoing C. Energy Star equipment has been specified. Ongoing.	A. Complete. B. Ongoing C. Ongoing. Energy Star Equipment purchases when equipment is replaced.
Recycling & Composting A. Food Waste B. Waste Program: Waste program coordinated with all campus departments in place by 2015	A. Increase recycling to include all grease for biodiesel and Compost all food waste (pre and post consumer). Goal Completed B. Ongoing.	A. Complete B. Ongoing	A. Complete. Composting 100% food waste. Also initiated internal food waste audit to source reduce. B. Ongoing



Networking, Education and Marketing A. Network: Share with others UCSB's framework for a sustainable food system –department, campus, state and national B. Education: Outreach through workshops, signage, classes, brochures and other media	A. Ongoing. B. Sustainability Week, Sustainable Seafood Day, Earth Day- ongoing	A. Ongoing B. Sustainability Week, National Food Day, Sustainable Seafood Day, Earth Day- ongoing	A. Ongoing B. Sustainability Week, National Food Day, Sustainable Seafood Day, Earth Day. Sustainability Brochures available in all dining commons. Sustainability information shared on DigiKnow- social media, also including Twitter and Facebook. This year our Registered Dietitian presented on three topics during the California Higher Education Sustainability Conference.
Campus Outreach A. Sustainability Change Agent Team B. Continued partner with Environmental Studies	A. Change agents meet on campus on a monthly basis and present projects-ongoing B. Student interns worked on various projects, interacting with students and staff about sustainable practices throughout the year.	A. Change agents meet on campus and present projects- report to Chancellor's Sustainability Committee-ongoing B. Academic Internship program in place incorporating Environmental Studies students- ongoing	A. Change agents meet on campus and present projects – report to Chancellor's Sustainability Committee- ongoing collaboration. B. Environmental Studies Internship Program continues to be in place. Ongoing collaboration with Environmental Studies Department.
Community Food Working Group Team of dining staff, campus staff, students, faculty and community members meetings for ongoing discussion and partnering on projects on sustainability in the Santa Barbara County	Ongoing	Ongoing	Ongoing



7. THE UNIVERSITY CENTER (UCen)

C. MISSION

To provide sustainable and healthy food options for the campus community, while maintaining financial sustainability for the university.

D. ACCOMPLISHMENTS

- Achieved 22% sustainable purchases in 2013
- Mid-year change to all compostable packaging
- Achieved Santa Barbara Green Business Certification for all 9 of the UCen's dining or kitchen units
- Continued collaboration with Facilities on the Grounds to Grounds program, diverting 90% of our coffee grounds to the campus landscape.
- Composted 380 tons of food, packaging, and coffee grounds
- Recycled 420 tons of trash from the UCen
- Incorporated sustainability language into franchise agreements
- root 217 in operation (University owned and operated sustainable eatery)

E. SHORT-TERM GOALS

- 1. We have achieved 99% elimination of Styrofoam and plastic for customer use. Coral Tree Café is currently using the last of the paper, Styrofoam and plastic inventory. Complete Styrofoam elimination should be accomplished by December 2013.
- 2. Increase usage of Green cleaning products.
- 3. Added Sustainability language to Panda Express contract. All customer products will be compostable by September 2013. New vendor in the Courtyard Café space will also be providing all compostable service ware for customers.



8. SYSTEMWIDE METRICS

	Berkeley (Cal Dining)	UC Davis (Sodexo)	UC Irvine	UC Los Angeles (H&HS)	UC Merced	UC San Diego	UC Santa Barbara Res Dining	UC Santa Barbara Retail	UC Santa Cruz	UC Riverside
HIGH-LEVE	L UC POL	ICY GOALS								
% Sustainable Food										
2012-2013	28%/38%		16.75%	9.8%		19%	38%	22.50%	29%	14%
2011-2012	24%/33%	23%	16.79%	7.7%		19.00%	38%		28%	17%
2010-2011	25%/32%	21%	13.04%	4.6%		18.00%	24%			11%
2009-2010	22%/27%	23%	9.60%	2.5%			23%			
	24%	21%	3.0070	2.370			23/0			
2008-2009 Early goal for 20% sustainable food										
purchases # of Green	NA	NA	2015	2020	2015	2016	NA			2015
Business Certified Facilities	6 of?	0	0	1 of 8	0	2 of 5	6 of 6	9 of 9	12 of 12	0
Educating Students - signage and regular events	YES	YES	YES	YES	?	YES	YES	YES	YES	YES
Educating										
Staff Community Outreach	YES YES, Eat Fresh, Eat Local; Eat Well Berkeley; I Heart Tap Water, Clean Planet- Clean	YES	YES	YES		yes YES	YES	annual organic food fair open to the	YES	YES
Working Group on Sustainable Food meetings	Plate ad hoc	Pending Development	YES, quarterly	ad hoc		pending development	YES	campus	YES	monthly
Definition of Local	16- county radius	250 miles	250 miles			250 miles	150 miles	250 miles		250 miles



	UC Berkeley (Cal Dining)	UC Davis (Sodexo)	UC Irvine	UC Los Angeles (H&HS)	UC Merced	UC San Diego	UC Santa Barbara Res Dining	UC Santa Barbara Retail	UC Santa Cruz	UC Riverside
SUSTAINA										
OPERATIO	ONS									
				YES in one dining hall. Education campaign		for summer all you				
Trayless	YES Cal			trayless		care to				
Dining	Dining	YES	YES	in all.		eat	YES	n/a	YES	YES
	YES Cal Dining and									
Composting	some									
- pre-	other	VEC	VEC	VEC		VEC	VEC	VEC	VEC	VEC
consumer	locations YES Cal Dining and	YES	YES	YES		YES	YES	YES	YES	YES
Composting	some									
- post-	other									
consumer	locations	YES	YES	YES		available	YES	YES	YES	YES



				UC Los			UC Santa	UC Santa		
	UC Berkeley (Cal Dining)	UC Davis (Sodexo)	UC Irvine	Angeles (H&HS)	UC Merced	UC San Diego	Barbara Res Dining	Barbara Retail	UC Santa Cruz	UC Riverside
FOOD P	ROCUREM		oc ii viiic	(110115)	Merced	Бісьо	Dining	recui	CIUZ	mensiae
	ice Bought Lo									
							41% (150			
							mi); 52% (250			
2012-2013				<1%			mi)	>50%		>50%
2011-2012						7%			50%	>50%
							26% (150mi);			
2010-2011	79%		15.00%			7%	78% (250mi)			56.00%
2009-2010		87.67%								
% of Produ	uce that is Cert	tified Organic							,	
2012-2013				2%			15%	6%		
2011-2012									50%	
2010-2011	26%	2.06%	3%				26%		20%	
	2070								20/0	
2009-2010 Organic	YES-certified			YES; some			Sustainable			
Salad Bars	organic-100%	Sustainable/Local	YES	items		YES	/ local	partial	YES	
Cage Free Eggs										
(shelled)	Organic-100%	100%	100%	100%		100%	100%	NO	100%	100.00%
Cage Free Eggs										
(liquid)	Organic-100%	100%	100%	100%		100%	100%	NO	100%	100.00% 27%; Fair
										Trade,
										USDA Organic,
	Yes and Direct									and
	trade coffee and tea. Fair									Rainforest Alliance
	Trade chocolate			One						Certified Coffee sold
Fair Trade	made			Boutique						at various
Coffee	available Considering	100%	100%	restaurant		100%	100%	97.40%	100%	locations.
	more			began						
	programming around			promoting MM in						We
Meatless	students		YES;	2011/2012;			V		Weekly -	promote
Day (frequency,	choosing a Meatless		weekly; all 3	still no official		weekly at grill in all	Yes - 3x/quarter		rotates in each	Meatless Mondays at
% of locations)	Monday for them.	NO	residential locations	Meatless Day		dining halls	(in 1 of 4 units)	n/a	dining hall	all Restaurants
Beefless	them.	NO	- Totalions			nans	unitaj		Weekly -	restaurants
Day (frequency,		1x/week during 1		Weekly,					rotates in each	Weekly,
% of	NO	meal on grill	VEC	Residential					dining	Residential
locations) % of	NO We are MSC	platform only	YES	Restaurants			no	n/a	hall	Restaurants
Seafood from MB	certified and purchase		18% in							
Good or	approximately		2009;							
Best categories	65% under the MSC label	100%	100% since 2010			100%	100%	56%	86%	0%
	Yes, 100%									
	organic milk in res. Dining.									
Hormone-	Organic								100%	
free milk	yogurt available in								(liquid	
and yogurt Campus	retail.	YES		YES (milk) YES -		YES (milk)	YES	YES	dairy)	YES (Milk)
Gardens				Organic						
(sourcing, education)	Yes, Clark Kerr Campus	Yes, education and sourcing	YES	Herb Garden				YES		
	Gampus	ana Jourenig	123	Garacii				- 123		



NUTRITION	UC Berkeley (Cal Dining)	UC Davis (Sodexo)	UC Irvine	UC Los Angeles (H&HS)	UC Merced	UC San Diego	UC Santa Barbara Res Dining	UC Santa Barbara Retail	UC Santa Cruz	UC Riverside
Accommodating Special Diets please specify (i.e. gluten free, soy free, Kosher)	YES	YES - gluten free, major allergens, physician prescribed diet, self- supervised Kosher	YES - Gluten Free	YES - Gluten Free Pantry; Kosher meals at one boutique		YES-GF, DF, Soy Free, Nut Free, Halal, Kosher		YES GF		YES - gluten free; Gluten-Free Station to open in Fall 2013.
Allergen Disclosure	Yes, online and at point of service	YES - POS, SmartPhone App	YES			YES	YES - Net Nutrition, online	partial		YES
Branding Healthy Items	Yes Eat Well Berkeley	YES - Happy Healthy Apples	Healthy for Life	Part of larger Healthy Campus Initiative		Rebranding LiveWell - 500 calories or less		n/a		
Cooking Classes	YES	YES				YES		n/a		
Nutrition Education Program (i.e. health dining tours, peer-to- peer education, marketing and signage)	YES	YES		YES - SNAC, "AskDolores" program, 1- on-1 meetings; staff trainings, workshops		Yes-peer education, taste testing		YES marketing materials	YES - MyPlate	YES - MyPlate
Nutrition Information Labeling please specify where/how (i.e. menu board, POS, online, smart phone app, etc.)	Yes, online with kiosks in dining operations	YES - POS, SmartPhone App	YES - smart phone app and online	YES - Online		Online, POS some & app on smart phone	Net Nutrition - online			
Registered Dietitian on Staff	YES	YES		YES		YES	YES	NO		YES
Vegan/Vegetarian Options	YES	YES	YES	YES		YES	YES	YES		27% of all entrees served in the Residential Restaurants
Whole Grain Options	YES	YES		YES		SOME				



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TOTAL S	PEND/ME	ALS/TRAN	ISACTION:	S						
Meals per year	4.4M	1.9M	1.2M	6.17M		3.2M	2.5M	n/a	25,000/day	2.5M
Total Food a	nd Beverage Sp	end								
2012/2013	\$17,319,018			\$14,835,000		\$12,322,000	\$6,000,000	\$2,700,000		\$6,726,746
2011/2012	\$14,250,110	\$5,600,000	\$4,300,000	\$9,400,000	\$4,600,000	\$9,000,000	\$6,000,000		\$6,300,000	\$6,100,000
Total SUSTA	INABLE Food &	Beverage Sper	nd (annual)							
2012/2013	\$4,860,379			\$1,455,310		\$2,335,734	\$2,280,000	\$619,000		\$922,694
2011/2012	\$3,465,573	\$1,276,800	\$721,970	\$720,040		\$1,710,000	\$2,280,000		\$1,764,000	\$1,037,000
2010/2011	\$3,582,908	\$1,195,600	\$560,720	\$428,640		\$1,620,000	\$1,440,000			\$671,000
2009/2010	\$3,026,299	\$1,276,800	\$412,800	\$230,300			\$1,380,000			

